



Dear Valued Customer,

The producers of polyol and TDI have increased their prices to the urethane industry. These raw material increases, have led to our announcement of a price increase on all urethane foam products.

Your Carpenter Company Account Manager will be contacting you to provide further details of this forthcoming increase.

We recognize that while the economy is showing signs of improvement, these remain very difficult times. We will continue to do all that we can to offer you the highest quality products at the most economical prices. We value and appreciate your business and thank you for your continued support and understanding.

Sincerely,

A handwritten signature in cursive script that reads "Barry Bailey".

Carpenter Co.
Barry Bailey
Regional Sales Manager